

United States Postal Service®

INDUSTRY ALERT

April 22, 2024

Scheduled Commercial System Release – April 24, 2024

On *Wednesday, April 24, 2024*, the United States Postal Service will perform maintenance that is critical to its infrastructure.

Commercial System - Software Update Implementation Timeframe / Outage Notification		
Implementation Window		
Schedule	Date	Time
Start	Wednesday, April 24, 2024	8:00 PM CT
End	Wednesday, April 24, 2024	11:59 PM CT
Impacted System	Impacted Service(s)	Outage
USPS Ship (PPC) R12.0.1.0	Verify Manifest Scan Sampling	Yes (8:00 PM – 10:00 PM CT)

During the cited timeframe, there will be a brief impact to all data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR) and also internal and external reports may be briefly impacted.

Based on assessments of forecasted volume, it is anticipated impacted data will be current no later than end of day on the same day [*Wednesday, April 24, 2024*]. However, following standard protocol - data processing will be monitored; and updated status assessments provided.

We apologize for any inconvenience.

NOTE: Delivery of packages IS NOT impacted during scheduled system events.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (7:00 AM CT – 7:00 PM CT), direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [MSSC@usps.gov] or telephone [(877) 672-0007].

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